



# Skills certificate

No. 387224437763506102

## Sylvain Bugeaud



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### Design Thinking

- Better analyze user needs by developing your empathy and observational skills
- Design a product, service or process that directly addresses user needs
- Enhance your creativity and innovation skills to solve complex issues
- Facilitate ideation and prototyping workshops to turn Design Thinking into a routine
- Master the Design Thinking vocab and methods



**Sandra Camacho**  
Expert

**Pierre Monclos**  
Head of training

Single link:  
<https://unow.fr/certificats/387224437763506102>