



# Skills certificate

No. 387324524361205080

## Raimana Chaves



On 20 October 2022

### Design Thinking

- Better analyze user needs by developing your empathy and observational skills
- Design a product, service or process that directly addresses user needs
- Enhance your creativity and innovation skills to solve complex issues
- Facilitate ideation and prototyping workshops to turn Design Thinking into a routine
- Master the Design Thinking vocab and methods



**Sandra Camacho**  
Expert

**Pierre Monclos**  
Head of training

Single link:  
<https://unow.fr/certificats/387324524361205080>